

# RATE AND TRANSIT GUIDE 2010



# RELIABILITY. ANY TIME. ANYWHERE. AT ANY SPEED.

## International PRODUCTS

### **DHL EXPRESS 9:00** **Page 10**

Our premium delivery service by 9:00 hrs on the next possible business day is offered to the majority of business centers in Europe, Middle East, Africa and Asia. It features proactive notification of delivery and a full money-back guarantee\* for even more peace of mind. We offer this premium service for document and non-document shipments.

### **DHL EXPRESS 10:30** **Page 12**

With DHL EXPRESS 10:30, you can rely on prioritized handling to ensure your shipments are delivered on the next possible business day by 10:30, guaranteed\*. And with the same convenient collection and standard cut-off times as all of our products, you have more time to prepare your shipments.

### **DHL EXPRESS 12:00** **Page 14**

When it really has to be there by noon the next possible business day, our DHL EXPRESS 12:00 delivery service is available to all major business centers in Europe, USA, Middle East, Eastern Europe and Asia Pacific, with a full money-back guarantee\*. We offer this service for document and non-document shipments.

### **DHL EXPRESS WORLDWIDE** **Page 16**

Our popular pre 18:00 hrs delivery service is available when you're sending document or non-document items anywhere around the world. Reliably fast to more global destinations across a single integrated network than any other express delivery company.

### **DHL EXPRESS ENVELOPE** **Page 18**

Our standard end of day delivery of documents to anywhere in the world. Simply fill the DHL branded EXPRESS ENVELOPE with non-dutiable contents up to a limit of 250gr and hand the envelope to your courier. Fast, reliable and easy to use. Ideal for sending your lightweight Bills of Lading, contracts, guarantees and confidential documents.

### **DHL IMPORT EXPRESS WORLDWIDE** **Page 20**

If you regularly import spare parts, samples, finished goods or other items, DHL IMPORT EXPRESS WORLDWIDE is the solution for you. Our Import Express service involves the collection of your inbound document or non-document shipments from virtually anywhere in the world. We then send your shipment through the DHL Express network and deliver it to your specifications.

# RELIABILITY AT ANY SPEED ACROSS EGYPT.

## DOMESTIC PRODUCTS

### **DHL DOMESTIC EXPRESS 18:00** **Page 24**

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Our popular pre 18:00 hrs service offers reliable and cost-effective door-to-door delivery on the next possible business day for your important documents and parcels to virtually any address within Egypt.

## OTHER PRODUCTS

### **DHL EASY SHOP**

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If you often shop online but sometimes have difficulty shipping goods from US-based internet retailers, DHL Express offers you both a remote mailing address and an online payment method to solve your problems. All the items you buy will be safely delivered to your mailing address in the origin country and from there transported internationally to the DHL SERVICE POINT outlet that you nominate closest to home.

# EXPORT SERVICES

## HOW IT WORKS



### 1 Decide which service best suits your needs

Please refer to page 2 for international services and page 3 for domestic services.

### 2 Weigh your shipment

Volumetric measurement information is available on page 27.

### 3 Calculate the rate for your shipment:

#### TIME DEFINITE DELIVERIES

##### For export services

- Check the destination countries available for the selected service on the pages 8-9
- Refer to the destination country on pages 8-9 to establish the rating zone
- Using the zone from pages 8-9, identify the rate for the weight of your export shipment on the pages 10-17

##### For import services

- Refer to the origin country on pages 8-9 to establish the rating zone for DHL IMPORT EXPRESS WORLDWIDE
- Using the zone from page 8-9, identify the rate for the weight of your import shipment on page 20

##### For domestic services

- Check the destination cities available for the selected service on the page 22-23
- Refer to the destination city on page 22-23 to establish the rating zone
- Using the zone from page 22-23, identify the rate for the weight of your domestic shipment on the page 24.

\* DHL Express Terms and Conditions apply.

# OPTIONAL SERVICES

## **Insurance**

We recommend our comprehensive Shipper's Interest Insurance for your valuable or personal shipments, in the unlikely event of physical damage or loss. An insurance premium based on the value of the content can provide even greater peace of mind.

## **Packaging**

To ensure further protection of your shipment during its transit, we recommend taking advantage of our packaging options that are available in many different shapes and sizes. Contact your local DHL Express office for details on options and availability. A DHL Express courier will deliver the packaging to make preparing your shipment even easier.

## **Non-Standard Pickup**

If your business operates beyond Monday to Friday, we can arrange for a courier to pick up shipments from the address of your choice on Saturdays or outside of normal business hours. This convenient service is available to all customers.

## **Saturday Delivery**

We offer a domestic and international Saturday delivery service to key cities. Please provide the destination postcode to the Customer Service Advisor and we'll take care of the rest.

## **Delivery Notification**

When you need documented proof that your shipment has been delivered, DHL Express can provide a copy of the receiver's signature or delivery confirmation on DHL Express letterhead and either fax or email it to you, whichever is more convenient.

## **Remote Area Service**

If you need to send a parcel or document to a remote location within Egypt or anywhere else in the world, DHL Express will deliver for you.

## **Shipment Preparation**

Convenient, fast and reliable service for seasonal or irregular shipments that require extra resources for their preparation. DHL manages the process of waybill preparation, content selection, labeling and packaging at its own premises, then sends the parcels to the designated domestic or international business addresses.

## **Duties & Taxes Paid**

To make exporting your shipment even easier, DHL Express can arrange for the shipper or a third party to be billed for any Excise or Customs Duties and Taxes rather than the usual process of billing the recipient of the shipment. Please contact your local DHL Express office for more details.



# eSOLUTIONS FOR BOOKING AND TRACKING

## **DHL eSolutions**

DHL Express offers a choice of electronic solutions to suit even the most demanding requirements. We invest continually in our market-leading technologies to make it easier for you to send your shipments around the world. And leaving you with more time to focus on your business.

## **DHL Web Site**

Our web site at [www.dhlegypt.com](http://www.dhlegypt.com) is your comprehensive guide to DHL Express' products and services. You can access information on transport news, service updates or contact information. To make doing business with us even easier, the site features interactive tools such as online booking, tracking, and a volumetric weight calculator, among others.

## **DHL Web Shipping**

DHL Web Shipping is an online express shipping tool that helps you prepare documents, arrange pickups, store contact details and track deliveries. Ideal for busy office managers, business travelers or receptionists. No special software installation or training is required.

## **DHL Connect**

If you ship regularly, this Internet-based shipping software is for you. An easy online tutorial serves as your guide to the shipment processing capabilities offered by DHL Connect. These include online shipment preparation, booking, tracking, address and shipment data storing.

## **DHL EasyShip**

DHL EasyShip is the Windows-based shipment management tool designed for DHL Express account customers with daily shipping volumes. It provides quick and powerful control of your daily shipment process.

## **DHL Import Express Online**

Our web-based service to simplify the importing process for both you and the shipper who sends to you. This free service is available 365 days a year to Import Express account holders.

## **DHL Online Tracking**

Log on to our web site at [www.dhlegypt.com](http://www.dhlegypt.com) to track your shipments. Enter the waybill number(s) to receive status updates throughout the shipping process. Up to ten waybill numbers can be tracked at any one time.

## **DHL Toolbar**

The DHL Express Toolbar is a convenient and direct link from your Internet Explorer browser to DHL Express' online tracking service. It adds a permanent functionality to your existing Internet Explorer by installing a menu bar at the top of your browser's screen. This enables you to access full delivery updates without having to visit the DHL Express web site.

## **DHL eTrack**

Send an e-mail containing up to one hundred waybill numbers to "track@dhl.com" and the status on each shipment will be returned in seconds. Simple, free, and easy to use.

## **DHL Express SMS**

Use your mobile phone to track your shipment. Just send the waybill number as a text message to: (+44) 77 20 33 44 55 at the cost of a local SMS. You can track your shipments even when you are on the move.

## **DHL Express WAP**

You can use any WAP-enabled GSM network telephone to track your shipment at [wap.dhl.com](http://wap.dhl.com). This wireless offering is supported by DHL Express Internet services such as regular service bulletins.

# ZONES FOR RATE & TRANSIT TIMES

DHL delivers to over 220 countries and territories fast and on-time. Find the latest transit times for all products to your specific destination on [www.dhl.com](http://www.dhl.com)

Country	Zone	EXPRESS 9:00	EXPRESS 12:00	EXPRESS WORLDWIDE	IMPORT EXPRESS WORLDWIDE	Country	Zone	EXPRESS 9:00	EXPRESS 12:00	EXPRESS WORLDWIDE	IMPORT EXPRESS WORLDWIDE
Afghanistan	8			4	3	Dominican Republic	8			5	4
Albania	6			3	2	East Timor	8			6	4
Albania	8			2	2	Ecuador	8			4	4
American Samoa	8			5	5	Egypt	0			-	-
Andorra	3			3	2	El Salvador	8			4	4
Angola	8			4	3	Eritrea	8			4	4
Anguilla	8			4	4	Estonia	6			3	2
Antigua	8			5	4	Ethiopia	8			2	2
Argentina	8			4	4	Falkland Islands	8			3	5
Armenia	6			4	3	Faroe Islands	6			3	3
Aruba	8			5	4	Fiji	8			4	4
Australia	5			2	3	Finland	3		●	2	2
Austria	3	●	●	2	2	France	2	●	●	3	2
Azerbaijan	6			4	3	French Guyana	8			4	4
Bahamas	8			4	3	Gabon	8			3	2
Bahrain	1	●	●	2	2	Gambia	8			4	4
Bangladesh	5			3	3	Georgia	6			4	3
Barbados	8			4	4	Germany	2	●	●	2	2
Belarus	6			4	3	Ghana	8			3	3
Belgium	2	●	●	2	2	Gibraltar	3			5	2
Belize	8			4	4	Greece	3		●	2	2
Benin	8			3	3	Greenland	6			3	4
Bermuda	8			3	3	Grenada	8			5	4
Bhutan	8			3	4	Guadeloupe	8			4	4
Bolivia	8			5	4	Guam	8			5	4
Bonaire	8			5	4	Guatemala	8			4	4
Bosnia And Herzegovina	6			2	2	Guernsey	3			4	2
Botswana	8			4	3	Guinea Republic	8			4	4
Brazil	8			4	4	Guinea-Bissau	8			5	4
Brunei	5			4	2	Guinea-Equatorial	8			6	4
Bulgaria	6		●	3	2	Guyana (British)	8			5	5
Burkina Faso	8			4	4	Haiti	8			3	4
Burundi	8			2	2	Honduras	8			4	4
Cambodia	5			2	3	Hong Kong	5			2	2
Cameroon	8			4	2	Hungary	6	●	●	3	2
Canada	4			4	3	Iceland	3		●	2	2
Canary Islands, The	3			5	3	India	5			3	2
Cape Verde	8			5	4	Indonesia	5			3	3
Cayman Islands	8			4	3	Iran (Islamic Republic of)	5		●	2	2
Central African Republic	8			6	2	Iraq	8			5	4
Chad	8			5	3	Ireland, Republic of	3	●	●	2	2
Chile	8			4	4	Israel	3			4	3
China, People's Republic	6			4	3	Italy	2	●	●	3	2
Colombia	8			4	4	Jamaica	8			4	3
Comoros	8			4	3	Japan	5			3	2
Congo	8			4	3	Jersey	3	●	●	3	2
Congo, The Democratic Republic of	8			4	2	Jordan	1	●	●	3	2
Cook Islands	8			5	4	Kazakhstan	6			3	3
Costa Rica	8			4	4	Kenya	8			2	2
Cote D'Ivoire	8			4	4	Kiribati	8			5	4
Croatia	6		●	2	2	Korea, Republic of	5			3	2
Cuba	8			5	4	Korea, The D.P.R of	8			5	4
Curacao	8			4	4	Kosovo	5			4	2
Cyprus	3			3	2	Kuwait	1	●	●	2	2
Czech Republic, The	6	●	●	2	2	Kyrgyzstan	8			4	3
Denmark	3	●	●	2	2	Lao People's Democratic Republic	8			4	3
Djibouti	8			4	2	Latvia	8			4	2
Dominica	8			5	4	Lebanon	1	●	●	2	1

● Product Available

\* Transit Time (Working Days)

† Transit times are quoted for low value non-document shipments and may vary based on post code. Check out the latest transit times on [dhl.com](http://dhl.com)

DHL delivers to over 220 countries and territories fast and on-time. Find the latest transit times for all products to your specific destination on [www.dhl.com](http://www.dhl.com)

Country	Zone	EXPRESS 9:00	EXPRESS 12:00	EXPRESS WORLDWIDE	IMPORT EXPRESS WORLDWIDE	Country	Zone	EXPRESS 9:00	EXPRESS 12:00	EXPRESS WORLDWIDE	IMPORT EXPRESS WORLDWIDE
Lesotho	8			3	3	Saipan	8			5	4
Liberia	8			4	4	Samoa	8			5	4
Libya	2			4	2	San Marino	8			3	2
Liechtenstein	8			-	-	Sao Tome and Principe	8			4	3
Lithuania	6		●	3	2	Saudi Arabia	1	●	●	2	2
Luxembourg	2	●	●	3	2	Senegal	8			3	3
Macau	8			2	3	Serbia, Republic of	6			2	2
Macedonia, Republic of	6			2	2	Seychelles	8			3	3
Madagascar	8			4	3	Sierra Leone	8			3	4
Malawi	8			3	2	Singapore	5			2	2
Malaysia	5			3	3	Slovakia	6	●	●	3	2
Maldives	8			2	3	Slovenia	6	●	●	2	2
Mali	8			3	3	Solomon Islands	8			5	4
Malta	3			4	2	Somalia	8			4	4
Marshall Islands	8			5	5	Somaliland, Rep of (North Somalia)	8			4	4
Martinique	8			4	4	South Africa	8			2	3
Mauritania	8			5	3	Spain	3	●	●	2	2
Mauritius	8			3	2	Sri Lanka	7			2	3
Mayotte	8			4	4	St. Barthelemy	8			4	4
Mexico	8			4	3	St. Eustatius	8			4	4
Micronesia, Federated States of	8			-	-	St. Kitts	8			5	4
Moldova, Republic of	6			4	3	St. Lucia	8			5	4
Monaco	3			-	-	St. Maarten	8			4	4
Mongolia	8			6	4	St. Vincent	8			4	4
Montenegro, Republic of	6			4	3	Sudan	2			2	2
Montserrat	8			4	4	Suriname	8			5	4
Morocco	8		●	2	2	Swaziland	8			3	3
Mozambique	8			3	3	Sweden	3	●	●	2	2
Myanmar	8			2	4	Switzerland	3	●	●	2	3
Namibia	8			3	3	Syria	1			3	2
Nauru, Republic of	8			5	4	Tahiti	8			5	4
Nepal	8			5	4	Taiwan	5			3	2
Netherlands Antilles	8			-	-	Tajikistan	6			5	4
Netherlands, The	2	●	●	3	2	Tanzania	8			2	2
Nevis	8			5	4	Thailand	7			3	2
New Caledonia	8			5	4	Togo	7			3	3
New Zealand	8			3	3	Tonga	7			5	4
Nicaragua	8			4	4	Trinidad and Tobago	8			4	4
Niger	8			5	4	Tunisia	7			4	2
Nigeria	8			4	3	Turkey	3		●	2	2
Niue	8			5	4	Turkmenistan	6			5	3
Norway	3		●	2	2	Turks and Caicos Islands	8			4	3
Oman	1	●	●	2	2	Tuvalu	7			6	4
Pakistan	5			3	2	Uganda	7			2	2
Palau				-	-	Ukraine	6			3	2
Panama	8			4	4	United Arab Emirates	1	●	●	1	2
Papua New Guinea	8			4	4	United Kingdom	2	●	●	2	2
Paraguay	8			4	4	United States of America	4	●	●	2	3
Peru	8			4	4	Uruguay	8			4	4
Philippines, The	5			3	2	Uzbekistan	6			5	3
Poland	6		●	3	2	Vanuatu	7			5	4
Portugal	3	●	●	3	2	Venezuela	8			4	4
Puerto Rico	8			3	3	Vietnam	5			3	3
Qatar	1	●	●	2	2	Virgin Islands (British)	8			4	4
Reunion, Island of	7			4	3	Virgin Islands (US)	8			4	3
Romania	6			3	2	Yemen, Republic of	2			3	3
Russian Federation, The	6			3	2	Zambia	8			3	3
Rwanda	7			2	2	Zimbabwe	8			3	3

● Product Available

\* Transit Time (Working Days)

<sup>1</sup> Transit times are quoted for low value non-document shipments and may vary based on post code. Check out the latest transit times on [dhl.com](http://dhl.com)

**EXPRESS 9:00****Fast facts**

Express door-to-door international pre 9:00 hrs delivery of document and non-document shipments on the next possible business day.

- Up to 30 kg piece weight
- Available to the destinations listed on this page
- Priority handling
- Proactive notification of delivery
- Full money-back guarantee\* in the unlikely event of late delivery

**Destination countries**

Austria	Oman
Bahrain	Portugal
Belgium	Qatar
Czech Republic, The	Saudi Arabia
Denmark	Slovakia
France	Slovenia
Germany	Spain
Hungary	Sweden
Ireland, Republic of	Switzerland
Italy	United Arab
Jersey	Emirates
Jordan	United Kingdom
Kuwait	United States of
Lebanon	America
Netherlands, The	

**Example:**

1. To send your 0.5 kg parcel using DHL EXPRESS 9:00 to Bahrain:
2. Check whether this service is available to Bahrain in the table on the left. The answer is yes.
3. Identify the zone number for Bahrain on page 8. It is zone 1.
4. The intersection of zone 1 and 0.5 kg weight in the table below shows the rate. The rate for your shipment is 493 EGP (exclusive of VAT and all surcharges.).

\* DHL Express Terms and Conditions apply.

**DHL EXPRESS 9:00 rates**

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.5	493	524	543	554	562	578	608	624
1	626	672	706	733	748	782	838	865
1.5	759	819	867	908	934	985	1,067	1,105
2	891	965	1,028	1,083	1,120	1,189	1,296	1,344
2.5	1,023	1,112	1,189	1,258	1,305	1,393	1,525	1,584
3	1,155	1,254	1,344	1,417	1,477	1,591	1,736	1,815
3.5	1,287	1,396	1,499	1,575	1,649	1,789	1,947	2,046
4	1,419	1,538	1,654	1,733	1,820	1,987	2,158	2,277
4.5	1,551	1,679	1,809	1,892	1,992	2,185	2,370	2,508
5	1,683	1,821	1,964	2,050	2,163	2,383	2,581	2,739
5.5	1,778	1,923	2,075	2,164	2,296	2,532	2,736	2,916
6	1,873	2,024	2,186	2,278	2,429	2,680	2,891	3,093
6.5	1,968	2,125	2,296	2,392	2,562	2,829	3,046	3,270
7	2,063	2,226	2,407	2,506	2,695	2,978	3,201	3,447
7.5	2,158	2,327	2,518	2,619	2,828	3,126	3,356	3,624
8	2,253	2,429	2,628	2,733	2,960	3,275	3,511	3,801
8.5	2,347	2,530	2,739	2,847	3,093	3,424	3,666	3,978
9	2,442	2,631	2,850	2,961	3,226	3,572	3,821	4,155
9.5	2,537	2,732	2,961	3,075	3,359	3,721	3,976	4,332
10	2,632	2,833	3,071	3,189	3,492	3,870	4,131	4,510
10.5	2,683	2,891	3,132	3,252	3,564	3,948	4,212	4,603

Available up to 300 kg shipment weight

All rates are stated in EGP exclusive of VAT and all surcharges.  
Rates are subject to 10% Postal Agency Fees up to 20 kilos.  
Service capability may change during the year.

DHL EXPRESS 9:00

DHL EXPRESS 10:30

DHL EXPRESS 12:00

DHL EXPRESS  
WORLDWIDEDHL EXPRESS  
ENVELOPE

**DHL EXPRESS 9:00 rates**

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
11	2,735	2,948	3,192	3,316	3,637	4,027	4,294	4,697
11.5	2,786	3,006	3,253	3,379	3,709	4,105	4,376	4,791
12	2,838	3,063	3,313	3,443	3,782	4,184	4,457	4,885
12.5	2,889	3,121	3,374	3,506	3,855	4,263	4,539	4,978
13	2,941	3,178	3,434	3,570	3,927	4,341	4,621	5,072
13.5	2,992	3,236	3,495	3,633	4,000	4,420	4,702	5,166
14	3,043	3,293	3,555	3,697	4,072	4,499	4,784	5,260
14.5	3,095	3,351	3,616	3,760	4,145	4,577	4,866	5,354
15	3,146	3,408	3,676	3,824	4,218	4,656	4,947	5,447
15.5	3,198	3,466	3,737	3,887	4,290	4,735	5,029	5,541
16	3,249	3,523	3,797	3,951	4,363	4,813	5,111	5,635
16.5	3,301	3,581	3,858	4,014	4,435	4,892	5,192	5,729
17	3,352	3,638	3,918	4,078	4,508	4,971	5,274	5,822
17.5	3,403	3,695	3,979	4,142	4,581	5,049	5,356	5,916
18	3,455	3,753	4,039	4,205	4,653	5,128	5,437	6,010
18.5	3,506	3,810	4,100	4,269	4,726	5,207	5,519	6,104
19	3,558	3,868	4,160	4,332	4,798	5,285	5,601	6,198
19.5	3,609	3,925	4,221	4,396	4,871	5,364	5,682	6,291
20	3,661	3,983	4,281	4,459	4,944	5,443	5,764	6,385
+ 0.5 kg	46	51	54	57	66	77	74	86
30	4,576	5,012	5,368	5,603	6,259	6,987	7,251	8,101
Each Add'l kg	79	84	95	90	112	118	123	135

Available up to 300 kg shipment weight

All rates are stated in EGP exclusive of VAT and all surcharges.

Rates are subject to 10% Postal Agency Fees up to 20 kilos.

Service capability may change during the year.



# EXPRESS 10:30

## Fast facts

Express door-to-door international delivery pre 10:30 hrs of document and non-document shipments on the next possible business day.

- Up to 30 kg piece weight
- Available to destinations listed on this page
- Priority handling
- Proactive notification of delivery
- Full money-back guarantee\* in the unlikely event of late delivery

## Destination countries

Austria	Oman
Bahrain	Portugal
Belgium	Qatar
Czech Republic, The	Saudi Arabia
Denmark	Slovakia
France	Slovenia
Germany	Spain
Hungary	Sweden
Ireland, Republic of	Switzerland
Italy	United Arab
Jersey	Emirates
Jordan	United Kingdom
Kuwait	United States of
Lebanon	America
Netherlands, The	

## Calculating the rate:

1. Check the destination countries available for this service in the table on this page.
2. Identify the zone number of the destination country in the table on page 8-9.
3. On the chart below, look up the weight that applies to your shipment and match the identified zone to locate the appropriate rate.

For assistance, please see an example on the next page.

\* DHL Express Terms and Conditions apply.

## DHL EXPRESS 10:30 rates

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.5	458	486	504	515	522	536	565	579
1	581	624	655	680	694	725	778	803
1.5	703	759	804	842	865	913	989	1,024
2	826	894	952	1,003	1,037	1,102	1,200	1,245
2.5	948	1,030	1,101	1,165	1,209	1,290	1,412	1,466
3	1,074	1,166	1,249	1,317	1,373	1,479	1,614	1,687
3.5	1,201	1,302	1,398	1,469	1,538	1,669	1,816	1,909
4	1,327	1,438	1,547	1,620	1,702	1,859	2,019	2,130
4.5	1,454	1,574	1,695	1,772	1,866	2,049	2,221	2,351
5	1,580	1,710	1,844	1,924	2,031	2,238	2,424	2,573
5.5	1,671	1,806	1,950	2,033	2,158	2,381	2,572	2,742
6	1,762	1,903	2,056	2,142	2,285	2,523	2,720	2,912
6.5	1,852	2,000	2,162	2,251	2,412	2,665	2,868	3,081
7	1,943	2,097	2,268	2,360	2,539	2,807	3,016	3,250
7.5	2,034	2,194	2,373	2,468	2,666	2,949	3,165	3,420
8	2,125	2,290	2,479	2,577	2,793	3,092	3,313	3,589
8.5	2,215	2,387	2,585	2,686	2,920	3,234	3,461	3,759
9	2,306	2,484	2,691	2,795	3,047	3,376	3,609	3,928
9.5	2,397	2,581	2,797	2,904	3,174	3,518	3,758	4,097
10	2,488	2,678	2,903	3,013	3,301	3,660	3,906	4,267

Available up to 300 kg shipment weight

All rates are stated in EGP exclusive of VAT and all surcharges.  
Rates are subject to 10% Postal Agency Fees up to 20 kilos.  
Service capability may change during the year.

DHL EXPRESS 9:00

DHL EXPRESS 10:30

DHL EXPRESS 12:00

DHL EXPRESS  
WORLDWIDE

DHL EXPRESS  
ENVELOPE

**DHL EXPRESS 10:30 rates**

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
10.5	2,537	2,732	2,961	3,074	3,371	3,735	3,984	4,356
11	2,586	2,787	3,018	3,134	3,440	3,810	4,062	4,446
11.5	2,635	2,842	3,076	3,195	3,509	3,885	4,140	4,535
12	2,684	2,897	3,134	3,255	3,579	3,961	4,218	4,625
12.5	2,733	2,952	3,192	3,316	3,648	4,036	4,296	4,714
13	2,782	3,007	3,249	3,377	3,717	4,111	4,374	4,804
13.5	2,831	3,062	3,307	3,437	3,786	4,186	4,452	4,893
14	2,880	3,116	3,365	3,498	3,856	4,261	4,530	4,983
14.5	2,929	3,171	3,423	3,559	3,925	4,336	4,607	5,072
15	2,979	3,226	3,480	3,619	3,994	4,411	4,685	5,162
15.5	3,028	3,281	3,538	3,680	4,064	4,486	4,763	5,251
16	3,077	3,336	3,596	3,741	4,133	4,561	4,841	5,341
16.5	3,126	3,391	3,654	3,801	4,202	4,636	4,919	5,430
17	3,175	3,446	3,711	3,862	4,272	4,711	4,997	5,520
17.5	3,224	3,500	3,769	3,922	4,341	4,786	5,075	5,609
18	3,273	3,555	3,827	3,983	4,410	4,861	5,153	5,699
18.5	3,322	3,610	3,885	4,044	4,479	4,936	5,231	5,788
19	3,371	3,665	3,942	4,104	4,549	5,012	5,309	5,878
19.5	3,420	3,720	4,000	4,165	4,618	5,087	5,387	5,968
20	3,469	3,775	4,058	4,226	4,687	5,162	5,465	6,057
+ 0.5 kg	45	51	54	57	65	76	74	85
30	4,376	4,794	5,134	5,359	5,990	6,691	6,938	7,757
Each Add'l kg	78	83	94	89	111	117	122	133

Available up to 300 kg shipment weight

All rates are stated in EGP exclusive of VAT and all surcharges.

Rates are subject to 10% Postal Agency Fees up to 20 kilos.

Service capability may change during the year.



## EXPRESS 12:00

### Fast facts

Express door-to-door international pre 12:00 hrs delivery of document and non-document shipments on the next possible business day.

- Up to 70 kg piece weight
- Available to the destinations listed on this page
- Priority handling
- Full money-back guarantee\* in the unlikely event of late delivery

### Destination countries

Austria	Lithuania
Bahrain	Morocco
Belgium	Netherlands, The
Bulgaria	Norway
Croatia	Oman
Czech Republic, The	Poland
Denmark	Portugal
Finland	Qatar
France	Saudi Arabia
Germany	Slovakia
Greece	Slovenia
Hungary	Spain
Iran (Islamic Republic of)	Sweden
Ireland, Republic of	Switzerland
Italy	Turkey
Jersey	United Arab Emirates
Jordan	United Kingdom
Kuwait	United States of
Lebanon	America

### Example:

1. To send your 1 kg parcel using DHL EXPRESS 12:00 to Spain:
2. Check whether this service is available to Spain in the table on the left. The answer is yes.
3. Identify the zone number for Spain on page 9. It is zone 3.
4. The intersection of zone 3 and 1 kg weight in the table below shows the rate.
5. The rate for your shipment is 604 EGP (exclusive of VAT and all surcharges.).

\* DHL Express Terms and Conditions apply.

### DHL EXPRESS 12:00 rates

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.5	422	449	465	475	482	495	521	535
1	536	575	604	627	640	669	717	740
1.5	648	699	741	775	797	841	911	943
2	760	823	877	923	955	1,014	1,105	1,146
2.5	872	947	1,013	1,072	1,112	1,186	1,298	1,348
3	988	1,072	1,149	1,210	1,262	1,359	1,483	1,550
3.5	1,103	1,196	1,284	1,349	1,412	1,533	1,668	1,752
4	1,219	1,320	1,420	1,487	1,562	1,706	1,853	1,955
4.5	1,334	1,444	1,556	1,626	1,712	1,879	2,037	2,157
5	1,450	1,568	1,691	1,765	1,863	2,053	2,222	2,359
5.5	1,535	1,660	1,791	1,868	1,983	2,187	2,362	2,519
6	1,621	1,751	1,892	1,971	2,103	2,321	2,503	2,679
6.5	1,707	1,843	1,992	2,074	2,223	2,456	2,643	2,839
7	1,793	1,934	2,092	2,177	2,343	2,590	2,783	2,999
7.5	1,879	2,026	2,192	2,279	2,463	2,725	2,923	3,160
8	1,964	2,117	2,292	2,382	2,583	2,859	3,063	3,320
8.5	2,050	2,209	2,392	2,485	2,703	2,994	3,203	3,480
9	2,136	2,300	2,492	2,588	2,824	3,128	3,343	3,640
9.5	2,222	2,392	2,592	2,691	2,944	3,262	3,484	3,800
10	2,308	2,483	2,692	2,794	3,064	3,397	3,624	3,960

Available up to 300 kg shipment weight

All rates are stated in EGP exclusive of VAT and all surcharges.

Rates are subject to 10% Postal Agency Fees up to 20 kilos.

Service capability may change during the year.

DHL EXPRESS 9:00

DHL EXPRESS 10:30

DHL EXPRESS 12:00

DHL EXPRESS  
WORLDWIDE

DHL EXPRESS  
ENVELOPE

**DHL EXPRESS 12:00 rates**

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
10.5	2,356	2,537	2,749	2,854	3,132	3,470	3,700	4,048
11	2,404	2,591	2,806	2,913	3,200	3,544	3,777	4,136
11.5	2,452	2,645	2,862	2,973	3,268	3,618	3,853	4,224
12	2,500	2,699	2,919	3,032	3,336	3,691	3,930	4,312
12.5	2,548	2,752	2,976	3,092	3,404	3,765	4,006	4,399
13	2,596	2,806	3,032	3,151	3,472	3,839	4,083	4,487
13.5	2,645	2,860	3,089	3,211	3,540	3,912	4,159	4,575
14	2,693	2,914	3,146	3,270	3,608	3,986	4,235	4,663
14.5	2,741	2,968	3,202	3,330	3,676	4,060	4,312	4,751
15	2,789	3,022	3,259	3,389	3,744	4,133	4,388	4,838
15.5	2,837	3,075	3,316	3,449	3,812	4,207	4,465	4,926
16	2,885	3,129	3,372	3,508	3,880	4,281	4,541	5,014
16.5	2,934	3,183	3,429	3,568	3,948	4,354	4,618	5,102
17	2,982	3,237	3,485	3,627	4,015	4,428	4,694	5,190
17.5	3,030	3,291	3,542	3,687	4,083	4,501	4,771	5,278
18	3,078	3,344	3,599	3,746	4,151	4,575	4,847	5,365
18.5	3,126	3,398	3,655	3,805	4,219	4,649	4,924	5,453
19	3,174	3,452	3,712	3,865	4,287	4,722	5,000	5,541
19.5	3,222	3,506	3,769	3,924	4,355	4,796	5,077	5,629
20	3,271	3,560	3,825	3,984	4,423	4,870	5,153	5,717
+ 0.5 kg	44	50	53	56	64	75	72	83
30	4,159	4,560	4,881	5,095	5,701	6,370	6,598	7,383
Each Add'l kg	77	83	94	88	110	116	121	132

Available up to 300 kg shipment weight

All rates are stated in EGP exclusive of VAT and all surcharges.  
Rates are subject to 10% Postal Agency Fees up to 20 kilos.  
Service capability may change during the year.



# EXPRESS WORLDWIDE

## Fast facts

Express door-to-door international pre 18:00 hrs delivery of document and non-document shipments on the next possible business day.

- Up to 70 kg piece weight
- Global coverage
- Standard handling
- Optional services available upon request

## Calculating the rate:

1. Identify the zone number of the destination country in the table on page 8.
2. On the chart below, look up the weight that applies to your shipment and match the identified zone to locate the appropriate rate.

For assistance, please see an example on the right.

## Example:

1. To send your 2 kg sample using DHL EXPRESS WORLDWIDE to Canada:
2. Identify the zone number for Canada on page 8. It is zone 4.
3. The intersection of zone 4 and 2 kg weight in the table below shows the rate.
4. The rate for your shipment is 798 EGP (exclusive of VAT and all surcharges.).

## DHL EXPRESS WORLDWIDE rates

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.5	352	374	388	396	402	413	435	446
1	451	484	509	528	539	564	605	624
1.5	553	597	633	663	682	721	781	809
2	655	710	756	798	825	877	957	993
2.5	756	822	880	932	968	1,034	1,133	1,177
3	866	941	1,009	1,064	1,111	1,199	1,309	1,370
3.5	976	1,059	1,139	1,196	1,254	1,364	1,485	1,562
4	1,086	1,177	1,268	1,328	1,397	1,529	1,661	1,755
4.5	1,196	1,295	1,397	1,460	1,540	1,694	1,837	1,947
5	1,306	1,414	1,526	1,592	1,683	1,859	2,013	2,140
5.5	1,389	1,502	1,623	1,691	1,799	1,988	2,148	2,294
6	1,471	1,590	1,719	1,790	1,914	2,118	2,283	2,448
6.5	1,554	1,678	1,815	1,889	2,030	2,247	2,417	2,602
7	1,636	1,766	1,911	1,988	2,145	2,376	2,552	2,756
7.5	1,719	1,854	2,008	2,087	2,261	2,505	2,687	2,910
8	1,801	1,942	2,104	2,186	2,376	2,635	2,822	3,064
8.5	1,884	2,030	2,200	2,285	2,492	2,764	2,956	3,218
9	1,966	2,118	2,296	2,384	2,607	2,893	3,091	3,372
9.5	2,049	2,206	2,393	2,483	2,723	3,022	3,226	3,526
10	2,131	2,294	2,489	2,582	2,838	3,152	3,361	3,680
10.5	2,178	2,346	2,544	2,640	2,904	3,223	3,435	3,765

Available up to 300 kg shipment weight

All rates are stated in EGP exclusive of VAT and all surcharges.  
Rates are subject to 10% Postal Agency Fees up to 20 kilos.  
Service capability may change during the year.

DHL EXPRESS 9:00

DHL EXPRESS 10:30

DHL EXPRESS 12:00

DHL EXPRESS  
WORLDWIDEDHL EXPRESS  
ENVELOPE

**DHL EXPRESS WORLDWIDE rates**

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
11	2,225	2,398	2,599	2,698	2,970	3,295	3,509	3,850
11.5	2,272	2,450	2,654	2,756	3,036	3,366	3,583	3,935
12	2,318	2,503	2,709	2,813	3,102	3,438	3,658	4,021
12.5	2,365	2,555	2,764	2,871	3,168	3,509	3,732	4,106
13	2,412	2,607	2,819	2,929	3,234	3,581	3,806	4,191
13.5	2,459	2,659	2,874	2,987	3,300	3,652	3,880	4,276
14	2,505	2,712	2,929	3,044	3,366	3,724	3,955	4,362
14.5	2,552	2,764	2,984	3,102	3,432	3,795	4,029	4,447
15	2,599	2,816	3,039	3,160	3,498	3,867	4,103	4,532
15.5	2,646	2,868	3,094	3,218	3,564	3,938	4,177	4,617
16	2,692	2,921	3,149	3,275	3,630	4,010	4,252	4,703
16.5	2,739	2,973	3,204	3,333	3,696	4,081	4,326	4,788
17	2,786	3,025	3,259	3,391	3,762	4,153	4,400	4,873
17.5	2,833	3,077	3,314	3,449	3,828	4,224	4,474	4,958
18	2,879	3,130	3,369	3,506	3,894	4,296	4,549	5,044
18.5	2,926	3,182	3,424	3,564	3,960	4,367	4,623	5,129
19	2,973	3,234	3,479	3,622	4,026	4,439	4,697	5,214
19.5	3,020	3,286	3,534	3,680	4,092	4,510	4,771	5,299
20	3,066	3,339	3,589	3,737	4,158	4,582	4,846	5,385
+ 0.5 kg	44	50	52	55	63	74	72	83
30	3,946	4,329	4,634	4,837	5,423	6,067	6,276	7,035
Each Add'l kg	77	83	94	88	110	116	121	132

Available up to 300 kg shipment weight

All rates are stated in EGP exclusive of VAT and all surcharges.

Rates are subject to 10% Postal Agency Fees up to 20 kilos.

Service capability may change during the year.



# EXPRESSEVELOPE

## Fast facts

Express door-to-door international delivery of light weight document shipments by the end of the next possible business day.

- Up to 250 gr
- Global coverage
- Document shipments only
- Packaging envelope included
- Same rate for all countries

## Calculating the rate:

1. Identify the zone number of the destination country in the table on page 8-9.
2. On the chart below, look up the weight and match the identified zone to locate the appropriate rate.

For assistance, please see an example on the right.

Enjoy ONE rate for all over the globe; send your DOC shipment less than 250 grams which fit into DHL express Envelope to any place in the world at the same price.

## DHL EXPRESS ENVELOPE rates

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.25	260	260	260	260	260	260	260	260

All rates are stated in EGP exclusive of VAT and all surcharges.  
Rates are subject to 10% Postal Agency Fees up to 20 kilos.  
Service capability may change during the year.



DHL EXPRESS 9:00

DHL EXPRESS 10:30

DHL EXPRESS 12:00

DHL EXPRESS  
WORLDWIDEDHL EXPRESS  
ENVELOPE

# IMPORT SERVICES

## HOW IT WORKS



**When you set up an Import Express account with DHL Express, you can receive shipments from 214 countries around the world and have complete control over the costs and process. Door to door.**

**An Import Express account offers:**

### **One Account**

Handle all your inbound shipments through a single account number, simplifying tracking and supplier control.

### **One Company**

Trust the world's leading air express company to take care of all your import shipments whenever your business needs them.

### **One Phone Call**

Your suppliers phone our Customer Service Advisors in the usual way and we'll handle the rest, giving you more time for your business.

### **One Network**

Your shipments travel through DHL Express' integrated delivery network, giving you the confidence in reliability that your business demands.

### **One Price**

Whatever the origin country of your import shipments, you know the charges before anything is sent, avoiding any later surprises.

### **One Invoice**

If you have one supplier or multiple suppliers from several countries, all your Import Express shipments will be shown on just one single invoice.

### **One Speed**

The same DHL EXPRESS WORLDWIDE delivery standard is promised for your inbound shipments as with your outbound shipments. Your supplier only needs to have the shipment and relevant paperwork ready for our courier to make a collection. We also offer a DHL IMPORT EXPRESS 12:00 delivery to certain destinations.

### **One More Option**

If you need to send a parcel from Germany to South Africa, but arrange and pay for this delivery in Egypt, DHL Express has a Third Country Billing option to do this. It adds more flexibility to your supply chain and more transparency on your costs when sending parcels from a foreign supplier to a branch office in another country.



# EXPRESS WORLDWIDE

## IMPORT

### Fast facts

Express door-to-door international inbound delivery of document and non-document shipments by the end of the next possible business day, paid by the receiver or a third party.

- Up to 70 kg piece weight
- Available from 214 origin countries
- Customs clearance handled by DHL
- Third Country Billing option

### Calculating the rate:

1. Identify the zone number of the origin country in the table on page 8-9.
2. On the chart below, look up the weight that applies to your shipment and match the identified zone to locate the appropriate rate.

For assistance, please see an example on the right.

### Example:

1. To send your 10 kg samples using DHL IMPORT EXPRESS WORLDWIDE from France to Egypt:
2. Identify the zone number for France on page 8. It is zone 2.
3. The intersection of zone 2 and 10 kg weight in the table below shows the rate.
4. The rate for your shipment is 3292 EGP (exclusive of VAT and all surcharges.).

### DHL IMPORT EXPRESS WORLDWIDE rates

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
0.5	507	540	559	575	580	599	628	639
1	650	696	732	763	780	819	875	897
1.5	798	858	911	959	987	1,045	1,131	1,164
2	945	1,021	1,090	1,155	1,193	1,271	1,388	1,432
2.5	1,093	1,184	1,269	1,350	1,400	1,497	1,644	1,699
3	1,251	1,355	1,457	1,541	1,612	1,735	1,898	1,977
3.5	1,410	1,525	1,644	1,731	1,824	1,973	2,151	2,256
4	1,568	1,696	1,831	1,921	2,037	2,212	2,405	2,534
4.5	1,727	1,867	2,019	2,111	2,249	2,450	2,658	2,812
5	1,885	2,038	2,206	2,301	2,461	2,688	2,912	3,091
5.5	1,999	2,163	2,343	2,443	2,625	2,872	3,106	3,311
6	2,114	2,289	2,479	2,585	2,789	3,055	3,300	3,532
6.5	2,228	2,414	2,615	2,727	2,953	3,238	3,495	3,752
7	2,343	2,540	2,752	2,869	3,117	3,422	3,689	3,973
7.5	2,457	2,665	2,888	3,011	3,281	3,605	3,883	4,193
8	2,571	2,790	3,025	3,153	3,445	3,788	4,078	4,414
8.5	2,686	2,916	3,161	3,295	3,609	3,971	4,272	4,634
9	2,800	3,041	3,298	3,437	3,773	4,155	4,466	4,855
9.5	2,914	3,167	3,434	3,579	3,937	4,338	4,660	5,075
10	3,029	3,292	3,570	3,721	4,101	4,521	4,855	5,296
10.5	3,095	3,368	3,650	3,802	4,196	4,627	4,962	5,420

Available up to 300 kg shipment weight

All rates are stated in EGP exclusive of VAT and all surcharges.  
Rates are subject to 10% Postal Agency Fees up to 20 kilos.  
Service capability may change during the year.

DHL EXPRESS 9:00

DHL EXPRESS 10:30

DHL EXPRESS 12:00

DHL EXPRESS  
WORLDWIDEDHL EXPRESS  
ENVELOPE

**DHL IMPORT EXPRESS WORLDWIDE rates**

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Zone 7	Zone 8
11	3,161	3,444	3,730	3,883	4,291	4,733	5,070	5,544
11.5	3,227	3,519	3,810	3,965	4,386	4,840	5,177	5,668
12	3,293	3,595	3,890	4,046	4,481	4,946	5,285	5,792
12.5	3,360	3,671	3,970	4,127	4,576	5,052	5,392	5,916
13	3,426	3,747	4,050	4,208	4,671	5,158	5,500	6,040
13.5	3,492	3,823	4,130	4,290	4,767	5,264	5,607	6,164
14	3,558	3,898	4,210	4,371	4,862	5,370	5,715	6,288
14.5	3,624	3,974	4,290	4,452	4,957	5,476	5,822	6,412
15	3,690	4,050	4,370	4,534	5,052	5,582	5,930	6,536
15.5	3,756	4,126	4,450	4,615	5,147	5,688	6,037	6,660
16	3,823	4,202	4,529	4,696	5,242	5,794	6,145	6,784
16.5	3,889	4,277	4,609	4,778	5,337	5,901	6,252	6,908
17	3,955	4,353	4,689	4,859	5,432	6,007	6,359	7,032
17.5	4,021	4,429	4,769	4,940	5,527	6,113	6,467	7,156
18	4,087	4,505	4,849	5,021	5,622	6,219	6,574	7,280
18.5	4,153	4,580	4,929	5,103	5,717	6,325	6,682	7,404
19	4,219	4,656	5,009	5,184	5,812	6,431	6,789	7,528
19.5	4,286	4,732	5,089	5,265	5,907	6,537	6,897	7,652
20	4,352	4,808	5,169	5,347	6,003	6,643	7,004	7,776
+ 0.5 kg	54	59	65	68	77	85	88	99
30	5,427	5,993	6,464	6,697	7,546	8,352	8,768	9,760
Each Add'l kg	102	119	127	121	146	163	165	185

Available up to 300 kg shipment weight

All rates are stated in EGP exclusive of VAT and all surcharges.

Rates are subject to 10% Postal Agency Fees up to 20 kilos.

Service capability may change during the year.

# DOMESTIC SERVICES

DHL Express delivers documents and parcels door-to-door to over 32 locations across Egypt. Our standard 18:00 hrs delivery commitment applies. Please check your delivery options when making a pickup request. DHL Express can take care of your shipments up to 1,000 kg.

## Calculating the rate:

1. Identify the service you prefer on page 24.
  2. Identify the zone numbers of the origin and destination locations, using the list of domestic zones on this page.
  3. Use the Domestic Guide on the left table to find the letter key to correspond to the origin and destination zone numbers you have identified.
  4. Identify the appropriate rate table for the service selected.
  5. Using the letter key identified, read down the rate table until you find the weight indicator closest to the weight of your shipment.
  6. Reading across at this weight indicator will give you the rate for sending your shipment.
- For assistance, please see an example on the next page.

## Domestic origin and destination zones

City	Zone	City	Zone
Alexandria	1	Rachid	3
Cairo	1	Sadat	3
Giza	1	Shebin	3
Helwan	1	Suez	3
Borg El Arab	2	Tanta	3
6th of October	2	Zagazig	3
10th of Ramadan	2	Aswan	4
Banha	3	Assiut	4
Damanhour	3	Beni Suef	4
Damietta	3	Fayoum	4
Ismailia	3	Hurghada	4
Kafr ElDawar	3	Luxor	4
Kafr ElSheikh	3	Menya	4
Mansoura	3	Sharm El Sheikh	4
Mehala	3	Sohag	4
Port Said	3	Other Destinats	5

## Domestic origin and destination zones

Destination				
Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
Alexandria	Borg El Arab	Banha	Aswan	Other Destination
Cairo	6th of October	Damanhour	Assiut	
Giza	10th of Ramadan	Damietta	Beni Suef	
Helwan		Ismailia	Fayoum	
		Kafr ElDawar	Hurghada	
		Kafr ElSheikh	Luxor	
		Mansoura	Menya	
		Mehala	Sharm El Sheikh	
		Port Said	Sohag	
		Rachid		
		Sadat		
		Shebin		
		Suez		
		Tanta		
		Zagazig		

**Examples:**

Pick up from Aswan to Cairo

Take zone 4 rate according to the weight of the shipment

Pick up from Aswan to Port Said

Take zone 4 rate according to the weight of the shipment

Pick up Port Said to Tushka ( Remote Area )

Take zone 5 rate according to the weight of the shipment

# EXPRESS 18:00

## DOMESTIC

### Fast facts

Express door-to-door pickup and domestic delivery of documents and parcels pre 18:00 hrs delivery by the end of the next possible business day.

- Up to 70 kg piece weight
- Available across all of Egypt
- Remote destinations served
- Standard handling
- Optional services available on request

### Calculating the rate:

1. Identify the zone number of the origin and destination locations, using the tables on page 22.
2. Use the Domestic Guide on page 22 to find the letter key for the zone numbers you have identified.
3. Using the letter key identified, read down the rate table on this page until you find the weight indicator closest to the weight of your shipment.
4. Reading across from the weight indicator will give you the rate for sending your shipment.

### Example:

1. To send your 7 kg samples using DHL DOMESTIC EXPRESS 18:00 from Cairo to Alexandria:
2. Identify the origin and destination zone numbers on page 22. Both cities are in zone 1.
3. The Domestic Guide on page 22 gives the letter key 1 for the intersection of the two zones.
4. In the table below use rate 1 for a 7 kg shipment.
5. The rate for your shipment is 82 EGP (exclusive of VAT and all surcharges.).

### DHL DOMESTIC EXPRESS 18:00 rates

Weight in kg	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5
0.5	30	32	45	78	110
1	34	36	50	83	115
1.5	38	40	55	88	120
2	42	44	60	93	125
2.5	46	48	65	98	130
3	50	52	70	103	135
3.5	54	56	75	108	140
4	58	60	80	113	145
4.5	62	64	85	118	150
5	66	68	90	123	155
5.5	70	72	95	128	160
6	74	76	100	133	165
6.5	78	80	105	138	170
7	82	84	110	143	175
7.5	86	88	115	148	180
8	90	92	120	153	185
8.5	94	96	125	158	190
9	98	100	130	163	195
9.5	102	104	135	168	200
10	106	108	140	173	205
10.5	109	111	144	177	209

Available up to 300 kg shipment weight

All rates are stated in EGP exclusive of VAT and all surcharges.  
Rates are subject to 10% Postal Agency Fees up to 20 kilos.  
Service capability may change during the year.

**DHL DOMESTIC EXPRESS 18:00 rates**

<b>Weight in kg</b>	<b>Zone 1</b>	<b>Zone 2</b>	<b>Zone 3</b>	<b>Zone 4</b>	<b>Zone 5</b>
11	112	114	148	181	213
11.5	115	117	152	185	217
12	118	120	156	189	221
12.5	121	123	160	193	225
13	124	126	164	197	229
13.5	127	129	168	201	233
14	130	132	172	205	237
14.5	133	135	176	209	241
15	136	138	180	213	245
15.5	139	141	184	217	249
16	142	144	188	221	253
16.5	145	147	192	225	257
17	148	150	196	229	261
17.5	151	153	200	233	265
18	154	156	204	237	269
18.5	157	159	208	241	273
19	160	162	212	245	277
19.5	163	165	216	249	281
20	166	168	220	253	285
+ 5 kg	3	3	4	4	4
30	226	228	300	333	365
+ 1.0 kg	4	4	6	6	6

Available up to 300 kg shipment weight

All rates are stated in EGP exclusive of VAT and all surcharges.

Rates are subject to 10% Postal Agency Fees up to 20 kilos.

Service capability may change during the year.

# YOUR GUIDE TO COMPLETING A WAYBILL

The image shows a DHL Shipment Waybill form with 20 numbered red circles pointing to specific fields. The form is divided into several sections:

- 1:** Payer account number and insurance details.
- 2:** Shipper's account number.
- 3:** Shipper's telephone, fax number or e-mail address.
- 4:** Shipper's name.
- 5:** Shipper's reference.
- 6:** Shipper's address.
- 7:** Shipper's postal code.
- 8:** Shipper's telephone, fax number or e-mail address.
- 9:** Receiver's company name.
- 10:** Full delivery address.
- 11:** Receiver's postal code.
- 12:** Receiver's name. Contact person.
- 13:** Receiver's telephone, fax number or e-mail address.
- 14:** Shipper's authorization and signature.
- 15:** Shipment details.
- 16:** Full description of the contents.
- 17:** For non-document shipments only.
- 18:** Services.
- 19:** Waybill number.
- 20:** DHL Express will not deliver to post boxes.

## HOW TO FILL OUT A WAYBILL

- 1. Payer account number and insurance details.** Please choose the method of payment. For transport charges to be paid by the receiver or 3rd party, specify the payer's account number. If this is not specified, the invoice will be sent automatically to the sender. To insure your shipment, please specify the value of your shipment.
- 2. Shipper's account number.** If you have an account number, please enter it here. If you do not have an account number, please leave this field blank.
- 3. Shipper's name.** Contact person.
- 4. Shipper's reference.** Enter any reference number that might help you to identify the shipment in the future. Please note that the first TWELVE characters of the sender's reference will appear on your invoice.
- 5. Shipper's company name.**
- 6. Shipper's address.**
- 7. Shipper's postal code.**
- 8. Shipper's telephone, fax number or e-mail address.**
- 9. Receiver's company name.**
- 10. Full delivery address.**
- 11. Receiver's postal code.**
- 12. Receiver's name. Contact person.**
- 13. Receiver's telephone, fax number or e-mail address.**
- 14. Shipper's authorization and signature.** The sender must sign and date the waybill, thereby confirming that the stated details correspond to the contents of the shipment, and accepting DHL's terms and conditions as shown.
- 15. Shipment details.** Enter the total number of pieces, the total weight rounded up to the nearest half kilo and the dimensions of your shipment in cm (length, width & height).
- 16. Full description of the contents.** Give a full description of the items being shipped. The information provided must be accurate. If there is insufficient space, the Proforma or Commercial Invoice must give full details. The description of the contents on the waybill should then state "Refer to Invoice".
- 17. For non-document shipments only.** Enter the declared value of the shipment's contents.
- 18. Services.** Indicate the required service by marking the appropriate boxes.
- 19. Waybill number.**
- 20. DHL Express will not deliver to post boxes.**

# GETTING STARTED

## Prohibited and Restricted Commodities

Whenever possible DHL Express will provide service to you by transporting your shipments. However, a variety of laws and regulations, as well as common-sense safety and security measures, prevents DHL Express from accepting certain commodities for transport.

### Prohibited – not acceptable

- Animals, fish, birds (live)
- Banderols/tax stickers
- Bullion (of any precious metal)
- "Cash-like" negotiable instruments in bearer form
- Complete firearms, ammunition, explosives and weapons
- Human remains or ashes
- Illegal goods
- Imitation (replica) firearms, weapons, explosive devices or ammunition

### Restricted – may be acceptable

- Firearms parts
- Items that could be used as weapons
- Furs and ivory
- Insects, larvae, pupae etc.
- Jewelry and objects constructed of precious metals and/or stones
- Loose precious stones
- Medical samples
- Negotiable instruments in bearer form
- Tobacco
- Toy guns
- Watches and costume jewelry

### Conditional – possible for carriage

- Antiques, works of art, fine art
- Dangerous goods
- Designer clothing, apparel, accessories
- Drugs (legal) and pharmaceutical products
- Mobile telephones, accessories, micro-processors and electronic components
- Medical samples
- Perishable items
- Pornography

## CUSTOMS SERVICES

Our customs specialists are ready to provide advice based on decades of experience in customs clearance procedures

- Standard clearance services are always offered
- Supplementary clearance services are available
- Customs-related terminal handling services on request
- All necessary documents can be found at [www.dhl.com](http://www.dhl.com)

## HOW TO WEIGH AND PAY

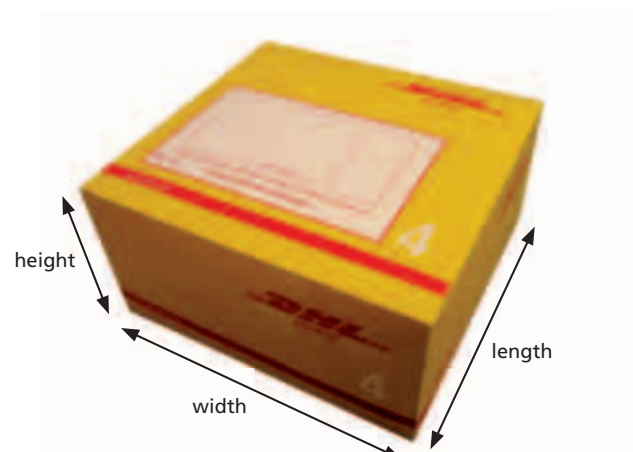
### Volumetric weight

You may be sending a large, lightweight shipment where its volumetric weight exceeds its actual weight. If so, the cost of the shipment is calculated on the space your consignment takes up on the aircraft. This is a standard IATA method.

To calculate the volumetric weight of your shipment simply multiply the length (cm) x height (cm) x width (cm) of the shipment package and divide the result by 5000.

### Payment for DHL Express services

You can pay for DHL Express services either in cash, credit card or via bank transfer. You can open an account with DHL Express to pay via bank transfer. All account customers receive invoices on a pre-determined basis. For more details please get in touch with a Customer Service Advisor at your local DHL Express office or go to [www.dhlegypt.com](http://www.dhlegypt.com)



Get the latest service offer, transit times and rates to and from specific cities on [www.dhlegypt.com](http://www.dhlegypt.com)

For further shipping advice, call a DHL Customer Service Advisor on 16345

**DHL EXPRESS SERVICE POINTS IN EGYPT:**

**Cairo**

Mohandisin  
16 Lebanon street

Garden City  
8 Rostom street

Heliopolis  
84 El merghany street

Down Town  
38 Abdulkhalek Tharwat street

Maadi  
Cross El laselky & El nasr street

New Nozha  
14 Joseph Tito street

Nasr City  
24 Abdul Razek Elsanhoury street,  
off Abbas Elakad street

Haram  
151 Al Haram street

Dokki  
56 Al Giza street

Shoubra  
1375 Cournich Elnile street

New Cairo  
Sheel Gas Station,  
Al Teseen street

Ameriyah  
3 Al-Sawah street

Zamalek  
140, 26th July street

**Alexandria**

Down Town Mall  
Down Town Mall ALX - CAI desert road

Smouha SP  
46 Tut Ankh Amoun street

Salah Salem SP  
9 Salah Salem street,  
Manshia

**Cairo & ALX Suburbs**

6th October City  
Madina Center, Mehwar Markazy street

10th Ramdan  
52 Cairo-Ismaïlia Desert Road

Borg Alarab SP  
Maragie Mall,  
New Borg El Arab City

**Delta, Canal cities**

Port Said  
8 Orabi & Elgiesh street

Damietta - City  
Al Safwa Towers,  
Cournich Elnile street

Damietta - Port  
Investment Bldg.,  
Office 218

Ismailia  
24 Shebin Elkoum street

Mansoura  
Al Yasmin Tower,  
Al Gomhoria street

Tanta  
57 Al Bahr & Al Amin street

Mahalla  
10 Abdel Meged Al Shahawy street,  
off ShokrY Elkowatly street

**Tourist Areas**

Hurghada  
Mena Tourist Village,  
AL Hadaba Road

Sharm El-Shaikh  
Sun Shine Village, Al Salam Road,  
Ne'ama Bay

Luxor  
Kahled Ibn El Walid Steert,  
Sheraton road

**Country Office:**  
**DHL EGYPT**  
16th Lebanon Street  
Mohandseen, Cairo  
Phone: +202 02 330 86 330

**Logistics Center:**  
DHL Express Ware House  
Quick Cargo Center, Abu Rwash,  
KM 28 Cairo Alexandria Desert Road  
Phone: 002 02 35392256 78

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